

**1. SURREY COALITION OF DISABLED PEOPLE – ACTION PLAN 2015/16**

**1.1. PRIORITY OBJECTIVES**

<b>Objective</b>		<b>Actions</b>	<b>Lead Board Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.1.1.</b>	Ensure continued involvement of disabled people in SCC Adult Social Care projects to deliver their 5 Priority Actions, and in monitoring implementation of the Care Act and funding of long term care	Monitor through membership of ASC Care Act Implementation Board	Cliff Bush	CP	
		Ensure involvement in monitoring the Care Act and plans for the Cap on Care costs from April 2016	All Board Directors and DANS Chairs	CP YB	
		Ensure members are involved in events to produce joint Surrey responses to any DH consultations	All Board Directors and members	CP YB AW	
<b>4.1.2.</b>	Develop User Led Organisations and Hubs to enable disabled people to live independently and become more active citizens	Deliver agreed objectives through the ULO Project Board and open the remaining 3 Hubs during 2015/16	All Board Directors	CP	

<b>Objective</b>	<b>Actions</b>	<b>Lead Board Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.1.3.</b>	Involve disabled people in the co-production of commissioning strategies, implementation of plans, and the procurement and monitoring of services.	All Board Directors	CP YB AW	
<b>4.1.4.</b>	Monitor the impact of the changes to the benefits system on disabled people, and ensure the benefits advice services in Surrey continue to be funded.	Nick Markwick	CP	
Routinely seek the views of disabled people through the Disability Alliance Network and Special Interest Groups		Chairs of DANS Groups and Special Interest Groups	YB CP AW	
Monitor the implementation of plans for the cessation of Independent Living Fund in 2015		Cliff Bush	CP	

Objective	Actions	Lead Board Director/Member	Staff Lead	Review Comments	
4.1.5.	Improve access to and services received by people with long term conditions from the NHS in Surrey	Influence the work of Surrey's 6 Clinical Commissioning Groups, through representation on Boards, patient groups and Patient & Public Involvement Forums	Cliff Bush Roger Blishen Jenny Teagle Gemma Roulston Jonathan Fisher Gill Haworth	CP YB AW	
	Develop the network of service users involved in influencing mental health services, and link them into the Independent Surrey Mental Health Group and FoCUS	Alison Downer Anna Sartori Gemma Roulston Tracey Hayes Don Illman	CP CS		
	Work with NHS and ASC Commissioners to implement plans for Long Term Neurological Conditions	Gill Haworth Anna Sartori Jenny Teagle Roger Blishen	CP		
	Attend and give evidence to the Health Scrutiny Committee	Nick Markwick Cliff Bush	CP		

<b>Objective</b>		<b>Actions</b>	<b>Lead Board Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.1.6.</b>	Reduce negative attitudes towards disabled people and improve the reporting of disability hate crime	Continue involvement with Surrey Police to implement actions in response to the “Feeling Safe” survey of disabled people	Cliff Bush Jenny Teagle Jonathan Fisher	CP	
		Contribute to Surrey’s anti-stigma campaign in mental health “Time to change Surrey”	Ted Pottage Tracey Hayes	CP	
		Promote the Pegasus registration process and easy read leaflets and DVD on keeping safe	All Board Directors	CP	
<b>4.1.7.</b>	Continue to work with commissioners and providers of transport services to develop a range of accessible, affordable transport, and that people know what is available	Continue to lead the Community Transport Coordinating Group	Carol Pearson	CP	
		Monitor delivery of the NHS Patient Transport Service and influence the specification for the future contract	Nick Markwick Cliff Bush	CP	
		Work with the DANS to monitor implementation of the Surrey Transport Review and to respond to any further consultations on transport	DANS Board Chairs Nick Markwick	YB	

<b>Objective</b>		<b>Actions</b>	<b>Lead Board Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.1.8.</b>	Improve access to training, volunteering and employment	Support Surrey Vision Action Group's work to monitor the provision of computer and Braille training through the new Sensory Service	Geoff Jelly	CP	
		Support the Surrey Hard of Hearing Forum project to provide lip reading training and peer support groups	Surrey HoH Forum	CP	
		Promote opportunities for volunteering in the Surrey Hubs and to move into paid employment	All Board Directors		
		Ensure involvement in project to improve employment support, e.g. Surrey County Council and Sight for Surrey Projects	Cliff Bush Nick Markwick Geoff Jelly (SVAG)	CP	
<b>4.1.9.</b>	Continue the involvement of disabled people in routine processes to improve access to services and to achieve equality of opportunity and independent living	As detailed in Section 4.3 of the Action Plan Deliver through Surrey Coalition's network of members and user led groups including the 4 DANS and 6 Special Interest Groups (As in Appendix 5.2)	All Board Directors DANS Chairs Chairs of Special Interest Groups	CP YB AW	

<b>Objective</b>		<b>Actions</b>	<b>Lead Board Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
		Monitor the support provided for young disabled people through transition from children's services into adulthood	Gemma Roulston	CP	
<b>4.1.10</b>	Build the Coalition's capacity resources and sustainability for the future	Deliver the contract with SABP NHS Trust to provide administration and support for FoCUS	Carol Pearson Christine Schauerman	CP CS	
		Ensure that Surrey Coalition continues to deliver requirements of funders, and that our work is valued	All Board Directors	CP	
		Continue to promote the organisation at events and through website and social media, and recruit more members	All Board Directors	CP AW	

4.

**SURREY COALITION OF DISABLED PEOPLE – ACTION PLAN 2015/16****1.2. INVOLVING DISABLED PEOPLE IN THE CO-PRODUCTION OF COMMISSIONING STRATEGIES – IMPLEMENTATION, PROCUREMENT AND MONITORING DELIVERY**

<b>Commissioning Strategy and Tasks</b>	<b>Process</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.2.1. Combined Sensory Services Strategy</b> <ul style="list-style-type: none"> <li>• Participate in evaluation of tenders for new Sensory Service against co-designed specification</li> </ul>	Overseen by Surrey Sensory Partnership  Surrey Vision Action Group  Surrey Hard of Hearing Forum  Surrey Deaf Forum	Geoff Jelly  David Revie  Andrew Taylor Geoff Jelly	CP   CP  CP  CP	
<ul style="list-style-type: none"> <li>• Monitor implementation of plans to improve provision of ICT, Braille and lip reading training</li> </ul>	Surrey Vision Action Group  Surrey Hard of Hearing Forum	Geoff Jelly  Sylvia Webb Julian Knowles	CP  CP	

<b>Commissioning Strategy and Tasks</b>		<b>Process</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
	<ul style="list-style-type: none"> <li>Monitor delivery of current contracts with Sight for Surrey and FirstPoint, and of new Combined Sensory Service from October 2015</li> </ul>	<p>Surrey Vision Action Group</p> <p>Surrey HoH Forum</p> <p>Surrey Deaf Forum</p>	<p>Geoff Jelly</p> <p>David Revie</p> <p>Andrew Taylor</p>	<p>CP</p> <p>YB</p>	
	<ul style="list-style-type: none"> <li>Continue to develop the Let's Loop Surrey Initiative</li> </ul>	<p>Surrey Hard of Hearing Forum</p>	<p>Ted Pottage</p> <p>David Revie</p> <p>Sylvia Webb</p>	<p>AW</p>	
<b>4.2.2.</b>	<p><b>Strategy for people with long term neurological conditions</b></p> <p>Implement co-designed priorities in the joint NHS/SCC strategy</p>	<p>User &amp; Carer Group for Long Term Neurological Conditions</p>	<p>Anna Sartori</p> <p>Gill Haworth</p> <p>Jenny Teagle</p> <p>Roger Blishen</p>	<p>CP</p>	
<b>4.2.3.</b>	<p><b>Living and Ageing Well in Surrey Strategy</b></p> <ul style="list-style-type: none"> <li>Monitor and progress implementation</li> </ul>	<p>Ageing Well Strategy Steering Group</p>	<p>Anna Sartori</p> <p>DANS Boards</p>	<p>CP</p> <p>YB</p>	



<b>Commissioning Strategy and Tasks</b>		<b>Process</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
	<ul style="list-style-type: none"> <li>Monitor implementation of SCC decision to close their 6 In House Care Homes</li> </ul>	Disability Alliance Network	DANS Chairs and Groups	YB CP	
<b>4.2.4</b>	<b>New Emotional Wellbeing and Mental Health Strategy</b>				
	Monitor overall delivery of strategy	Emotional Wellbeing & Mental Health Partnership Board	Don Illman Tracey Hayes Tony Kenny	CP	
	Ensure involvement in co-designing implementation plans	Independent Surrey Mental Health Group and FoCUS	Alison Downer Anna Sartori Gemma Roulston Don Illman FoCUS Members	CP CS	
	Ensure involvement in workstreams to improve crisis care	MH Crisis Concordat Delivery Group	Don Illman Tracey Hayes Janice Clarke	CP	
		Development of local Crisis Café's	Mental Health Group members	CP	

Commissioning Strategy and Tasks		Process	Lead Director/Member	Staff Lead	Review Comments
4.2.5	<b>SCC Public Value Review of Mental Health Services</b>				
	Monitor overall delivery	Surrey Independent Mental Health Group	Anna Sartori Alison Downer Gemma Roulston Don Illman	CP	
	Monitor Social Care Outcomes	SCC – SABP Performance Monitoring Group	Karen Murray Hilary Porter	CP	
	Implement Anti Stigma Project plans	‘Time to Change Surrey’ Project Team	Ted Pottage Tracey Hayes	CP	
	Monitor the <b>Mental Health Community Connections services</b>	Independent Surrey Mental Health Group and Stakeholder Groups	Alison Downer Anna Sartori Gemma Roulston Don Illman	CP	
	Ensure involvement in procurement of new contract for Community Connections unless it is extended until April 2017	Independent Surrey Mental Health Group	Don Illman	CP	
	Monitor delivery of IMHA and Mental Health Advocacy Service	Mental Health Advocacy Review Panel	Don Illman Tracey Hayes	CP	

<b>Commissioning Strategy and Tasks</b>		<b>Process</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.2.6</b>	Monitor implementation of <b>Dementia Strategy</b>	Dementia Partnership Board	Anna Sartori Rosemary Moore	AW	
	Ensure involvement in the procurement of new framework contracts for care and support for people with dementia	Subgroup of Dementia Partnership Board	Anna Sartori	CP	
<b>4.2.7.</b>	Co-design a new <b>Learning Disability Strategy</b>	Through Learning Disability Partnership Board and Valuing People Groups	Gemma Roulston	AW	
<b>4.2.8</b>	Co-design a new <b>Autism Strategy</b>	Through the Autism Partnership Board	Sara Truman	CP	
<b>4.2.9</b>	Monitor delivery of the <b>Surrey-wide Advocacy service</b>	Involve people with a range of impairments and from different parts of Surrey in the Advocacy Monitoring Panel	Roger Blishen, Gemma Roulston Paul Jordan Sylvia Webb Nick Markwick Tim Bamber Don Ilman	CP	
	Ensure involvement in the procurement process for a new contract from April 2016	Through the Advocacy Monitoring Panel	Panel members as above	CP	

<b>Commissioning Strategy and Tasks</b>		<b>Process</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.2.10.</b>	Monitor the <b>Benefits Advice and Support Service</b> - Get Wise	Get WiS£ Review Panel	Nick Markwick	CP	
	Ensure involvement in the procurement of a new contract from April 2016	Through Get WiS£ Review Panel	Nick Markwick	CP	
<b>4.2.11.</b>	<b>Community Equipment and Telecare Services</b> <ul style="list-style-type: none"> <li>Participate in review of Equipment and Adaptations and co-design new Service Specification</li> </ul>	Community Equipment and Telecare User and Carer Group	Gemma Roulston Anna Sartori Paul Jordan	AW	
		DANS Groups	DANS Chairs	YB	
	<ul style="list-style-type: none"> <li>Continue to monitor implementation of the Telecare Strategy</li> </ul>	Telecare Strategy Group	Anna Sartori	AW	
<b>4.2.12.</b>	Monitor delivery of the new <b>Healthwatch and NHS Complaints Advocacy Service</b> from April 2015	SCC Monitoring Panel	Nick Markwick Don Illman	CP	

**4. SURREY COALITION OF DISABLED PEOPLE – ACTION PLAN 2015/16**

**1.3. REGULAR PROCESSES TO INVOLVE DISABLED PEOPLE TO IMPROVE ACCESS TO SERVICES AND ACHIEVE GREATER DISABILITY EQUALITY**

<b>Basic Rights Objective</b>	<b>Meetings/Processes</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
4.3.1. Improving access to buildings and the environment	Surrey Access Forum network and website, plus Local Access Groups and DANS Groups	Jenny Teagle Jonathan Fisher Nick Markwick Ted Pottage Geoff Jelly Roger Blishen	YB	
	“Let’s Loop Surrey” led by the Surrey Hard of Hearing Forum	Anna Sartori Ted Pottage David Revie	AW	
4.3.2. Improving access to transport	NHS Patient Transport Contract Monitoring meeting to monitor SECamb contract	Nick Markwick Cliff Bush	CP	
	Joint SCC / Surrey Coalition Network group on developing community transport and access to information on transport	Carol Pearson	CP	
	SVAG Project on audible information on buses and at bus stops	Geoff Jelly Mary Collyer Kris Dodd	YB	

<b>Basic Rights Objective</b>		<b>Meetings/Processes</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.3.3.</b>	Improving access to equipment and Telecare	Community Equipment and Telecare User and Carer Reference Group	Anna Sartori Gemma Roulston Paul Jordan	AW	
		ASC Telecare Strategy Group	Anna Sartori	AW	
<b>4.3.4.</b>	Improving access to personal care and support	Home Care Reference Group	Cliff Bush Nick Markwick	CP	
		Direct Payment Review Group	Cliff Bush	CP	
<b>4.3.5</b>	Improving access to suitable and affordable housing and accommodation	Monitor concerns about impact of changes to housing benefit, and provision of suitable housing through Commissioning Strategies and Disability Alliance Network Groups	Jenny Teagle Roger Blishen Jonathan Fisher Geof Jelly Anna Sartori Ted Pottage	YB	
		Monitor implementation of Accommodation Priority for mental health set by the Health & Wellbeing Board, through Surrey Independent Mental Health Group	Anna Sartori Alison Downer Gemma Roulston Don Illman	CP	

<b>Basic Rights Objective</b>		<b>Meetings/Processes</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.3.6.</b>	Improving access to information and ensuring it is available in accessible ways, means and formats	Influence through ASC Information & Advice Forum	Nick Markwick	CP	
		Increase provision of information via creation of more Hubs	Cliff Bush	CP	
		Influence through Sensory Impairment User Groups: <ul style="list-style-type: none"> <li>- Surrey Vision Action Group</li> <li>- Surrey Deaf Forum</li> <li>- Surrey Hard of Hearing Forum</li> </ul>	Geoff Jelly  Andrew Taylor David Revie	CP	
<b>4.3.7.</b>	Improving access to healthcare and health services	Through involvement with the 6 CCG's, and with HealthWatch through their Voice Network	Cliff Bush Anna Sartori Roger Blishen Jenny Teagle Jonathan Fisher David Keen Gemma Roulston	CP YB	
		Monitor and influence mental health service providers through the Independent Surrey Mental Health Group and FoCUS	Alison Downer Anna Sartori Gemma Roulston Don Illman FoCUS Members	CP  CS	

<b>Basic Rights Objective</b>		<b>Meetings/Processes</b>	<b>Lead Director/Member</b>	<b>Staff Lead</b>	<b>Review Comments</b>
<b>4.3.8.</b>	Improving access to employment, training and volunteering, and enabling disabled people to become more active citizens.	Through the development of The Surrey Hubs	Cliff Bush	CP	
		Through the implementation plans of commissioning strategies (e.g: Sensory Impairment, Mental Health and Learning Disability)	Geoff Jelly Jonathan Fisher Anna Sartori Alison Downer Gemma Roulston	CP  AW	
		Promote access to SCC's Employability Service for people with physical and sensory impairments	DANS Chairs	YB	
		Continue to work with SCC HR Department to promote recruitment and retention of more disabled people	Cliff Bush Nick Markwick	CP	



## APPENDIX 5.1

### INVOLVEMENT BY BOARD DIRECTORS AND MEMBERS AT NATIONAL, REGIONAL AND COUNTY LEVEL – 2015/16

<b>Level</b>	<b>Board/Committee</b>	<b>Director/Member</b>
National	ODI Fulfilling Potential Disability Action Alliance	Carol Pearson
Region	South East Network of Disabled People's Organisations	Carol Pearson
County	Surrey Safeguarding Adults Board	Anna Sartori Roger Blishen
County	NHS Patient Transport Monitoring Board	Nick Markwick
County	ASC Care Bill Implementation Board	Cliff Bush Carol Pearson
County	Surrey Telecare Board	Anna Sartori
County	Surrey Learning Disability Partnership Board	Gemma Roulston
County	Surrey Emotional Wellbeing & Mental Health Partnership Board	Don Illman Tracey Hayes Tony Kenny Carol Pearson
County	Independent Surrey Mental Health Group	Alison Downer Anna Sartori Gemma Roulston
County	Dementia Partnership Board	Anna Sartori Rosemary Moore
County	Autism Partnership Board	Carol Pearson
County	Living & Ageing Well in Surrey Steering Group	Anna Sartori
County	SCC Equalities Advisory Group	Nick Markwick Carol Pearson
County	Surrey Police Independent Advisory Group	Jonathan Fisher Cliff Bush
County	SCC Adult Social Care Select Committee	Cliff Bush Nick Markwick
County	SCC Health Scrutiny Committee	Nick Markwick Cliff Bush

## APPENDIX 5.2

### NETWORK OF USER LED GROUPS – 2015/16

<b>User Led Group</b>	<b>Frequency</b>	<b>Lead Members</b>	<b>Support by</b>
Surrey Deaf Forum (for Deaf people who use sign language)	Quarterly	Andrew Taylor	CP
Surrey Vision Action Group (for Sight Impaired People)	Bi-monthly	Geoff Jelly Jonathan Fisher	CP YB
Surrey Hard Of Hearing Forum	Bi-monthly	Heather & Don Gerrard David Revie Ted Pottage	CP YB
Independent Surrey Mental Health Group	Bi-monthly	Alison Downer Anna Sartori Gemma Roulston	CP
User and Carer Group for long term neurological conditions	Quarterly	Jenny Teagle Anna Sartori Gill Haworth Roger Blishen	CP
Telecare & Community Equipment User & Carer Reference Group	Bi-monthly	Anna Sartori Gemma Roulston Paul Jordan	AW
User Led Organisations Project Board	Quarterly	Carol Pearson	CP
Disability Alliance Network Chairs Group	Bi-monthly	Jonathan Fisher Nick Markwick Roger Blishen Paul Jordan Ted Pottage Geoff Jelly	YB CP
North Surrey DANS	Bi-monthly	Jonathan Fisher	YB
Mid Surrey DANS	Bi-monthly	Paul Jordan	YB
South West Surrey DANS	Bi-monthly	Roger Blishen	YB
East Surrey DANS	Bi-monthly	Ted Pottage	YB

## APPENDIX 5.3

### INVOLVEMENT IN PROMOTING DISABILITY EQUALITY - 2015/16

<b>Public Body</b>	<b>Involvement Led By</b>	<b>Lead(s)</b>
Surrey County Council	SCC Equalities Advisory Group	Carol Pearson Nick Markwick
Surrey Police	Surrey Police Independent Advisory Group (IAG)	Cliff Bush Jonathan Fisher
Spelthorne BC Runnymede BC Woking BC Surrey Heath BC	North Surrey Disability Alliance Network Group Runnymede Access Liaison Group Woking Access Group	Jonathan Fisher Jonathan Fisher Jenny Teagle
Guildford BC Waverley BC	South West Surrey Disability Alliance Network Guildford Access Group	Roger Blishen Gemma Roulston Jenny Teagle
Waverley BC	Waverley Disability Forum	Roger Blishen
Elmbridge BC Mole Valley DC Epsom & Ewell BC	Mid Surrey Disability Alliance Network Epsom & Ewell Access Group	Paul Jordan Geoff Jelly Geoff Jelly
Reigate & Banstead BC Tandridge DC	East Surrey Disability Alliance Network	Ted Pottage Jane Sellers
Surrey and Borders Partnership NHS Foundation Trust	Independent Surrey Mental Health Group and FoCUS	Anna Sartori Gemma Roulston Alison Downer
Ashford & St Peters Hospitals NHS Foundation Trust	North Surrey Disability Alliance Network Disability Action Group	Jonathan Fisher David Revie Jonathan Fisher
Royal Surrey County Hospital NHS Foundation Trust	South West Surrey Disability Alliance Network	Roger Blishen

<b>Public Body</b>	<b>Involvement Led By</b>	<b>Lead(s)</b>
Epsom Hospital	Mid Surrey Disability Alliance Network	Paul Jordan Geoff Jelly
Surrey & Sussex Hospitals NHS Trust	East Surrey Disability Alliance Network	Ted Pottage Gemma Roulston
Frimley Park Hospital NHS Trust	South West Surrey Disability Alliance Network	Roger Blishen
South East Coast Ambulance Service	Ad hoc engagement events	Nick Markwick Ted Pottage Geoff Jelly
North West Surrey CCG	North Surrey DANS CCG Public & Patient Engagement Forum	Jonathan Fisher  Sylvia Webb
Surrey Downs CCG	Mid Surrey DANS  Coalition Board link Patient Advisory Group	Paul Jordan Geoff Jelly  Cliff Bush Brenda Griffiths Hilary Porter Geoff Jelly
East Surrey CCG	East Surrey DANS Coalition Board Link	Ted Pottage Gemma Roulston
Guildford & Waverley CCG	South West Surrey DANS Coalition Board Links	Roger Blishen Gill Haworth Alison Downer
Surrey Heath CCG	North Surrey DANS Coalition Board Links	Jonathan Fisher Jenny Teagle
North East Hants & Farnham CCG	South West Surrey DANS Coalition Board Links	Roger Blishen Roger Blishen
All public services in Surrey	Surrey Diversity and Equality Network (SuDEN)	Alison White