

Focus on ...

Autumn 2016
Issue 11



Follow us on
Facebook -

Focus Surrey & NEHants
Please log in and
'like our page'

What is FoCUS? A voice for carers and people who use mental health, learning disability, older people, and drug and alcohol services in Surrey and North East Hampshire, provided by Surrey & Borders Partnership NHS Foundation Trust. Public meetings where NHS Managers learn from people who have experienced these services, what works well and what could be improved. FoCUS members are Carers and people who use services, or have used services in the last five years.

All FoCUS members who are carers can also attend the Carers Action Group.

A Big Thank You To Our New FoCUS Representatives (Reps)

We would like to say a big thank you to our new FoCUS Reps who have chosen to stand for a new two year term and represent FoCUS members views at quarterly meetings with Trust Directors. At the recent FoCUS Committee meeting, photographed below, the Trust also thanked FoCUS Reps for their time and dedication to improving services for carers and people who use the Trust's services.



Would you like to meet with Directors of The Trust?

FoCUS Representatives (Reps) meet with Trust Directors every three months to discuss the issues raised by FoCUS members at local area meetings. Following our recent elections we have a few vacancies for FoCUS Reps, please contact Jane Ahmed for more information about this rewarding role.

Need help to attend meetings? We can pay your travel costs or arrange transport for you. Please contact your FoCUS Involvement Facilitator Jane Ahmed who can be contacted by Telephone 01483 456558, Mobile/SMS Text 07426 022279 or email jane.ahmed@surreycoalition.org.uk

I don't want to or can't go to meetings can I still be involved? Yes we can send you regular updates by post or email and you can give Jane Ahmed your views.

HAVE YOU MOVED OR CHANGED CONTACT DETAILS? PLEASE LET US KNOW

Our next FoCUS meetings are on:

East & Mid Surrey Monday 5th December: 1pm to 3pm	Park House, Randalls Road, Leatherhead, KT22 0AH
South West Surrey Wednesday 7th December: 1pm to 3pm	Godalming Baptist Church, Queen Street, Godalming, GU7 1BA.
West Surrey & North East Hampshire Thursday 8th December: 1pm to 3pm	High Cross Church, Knoll Road, Camberley, GU15 3SY
North West Surrey Monday 12th December: 1pm to 3 pm	The Chertsey Hall, Heriot Road, Chertsey, KT16 9DR

You are welcome to attend any meeting not necessarily the one nearest you.

In January 2017 meetings will be in Reigate, Guildford, Staines and Farnborough.

FoCUS Achievements

Welcome Packs for Community Mental Health Recovery Teams (CMHRS's) - were produced with the help of FoCUS members and are now being given out. FoCUS members are now working with the Trust on the Welcome Letter.

Carer Practice Advisors Training Materials—are now on The Trust's website following a FoCUS request.

A new urgent mental health service - FoCUS members have helped to develop a new service which will replace the Crisis Line in April 2017. The free phone number will be available 24/7 and open to anyone seeking urgent mental health support, including: people not currently known to specialist mental health services, carers and professionals seeking advice. The Trust are asking for help to name this new service which has been known as a 'Single Point of Access'.

Social Care in North East Hampshire - Following concerns from FoCUS members Jason Brandon, Head of Mental Health at Hampshire County Council came to a West FoCUS meeting. Concerns included how the Council will incorporate the 'whole family approach' when it takes back social care responsibilities from the Trust.

Signage to The Redwood Centre at the Farnham Road Hospital Site - The Trust found FoCUS feedback useful. They do not have detailed maps of all their hospital sites and it is something they plan to develop and add to their website.

Use of Private Hospital Beds - The Trust has given FoCUS these figures. FoCUS heard there are no particular groups of people who are more likely to be given a private bed and they try to use a private bed close to the person's home.

NHS Improvement plans - A quarterly report of how well the Trust is delivering improvements to services is available to FoCUS members.

For more information about FoCUS please contact

FoCUS Involvement Facilitator, Jane Ahmed, who works for Surrey Coalition of Disabled People. Jane can be contacted by Email jane.ahmed@surreycoalition.org.uk, Telephone 01483 456558, Mobile/SMS Text 07426 022279. Post: Surrey Coalition of Disabled People, Room GF41, Astolat, Coniers Way, Burpham, Guildford, GU4 7HL.